

Each hospital has unique requirements to ensure their medical devices function optimally. Our range of Service Packages are designed to align with these specific needs, aiding in budgeting and stabilising costs.

All the Service Packages that we offer include interim preventative maintenance visits.

Standard

Our Standard level service contract is a basic level of cover which only includes annual service kits. However, interim corrective maintenance visits are not charged in addition, and this maintains uptime maximising the hours the device is available should a fault be reported.

What's included?

- PPM visits as per manufacturer's recommendations.
- Interim corrective maintenance visits.
- Annual service kits only.
- Average repair time – 10 working days.
- Telephone response time – 6 hours.
- Engineer visit – within 2 working days.
- Loan equipment – No.

