

Each hospital has unique requirements to ensure their medical devices function optimally. Our range of Service Packages are designed to align with these specific needs, aiding in budgeting and stabilising costs.

All the Service Packages that we offer include interim preventative maintenance visits.

## Premium

Our Premium level service contract is essentially a fully comprehensive service contract that provides our customers with complete peace of mind. This includes all service kits, gas hose replacement and additional parts as required. It enables you to easily forecast costs for the medical device's lifecycle and reduce any additional expenses.

### What's included?

- PPM visits as per manufacturer's recommendations.
- Interim corrective maintenance visits.
- Annual service kits.
- Major service kits.
- Gas hose replacement included as required.
- Spare Parts
- Average repair time – 5 working days.
- Telephone response time – 3 hours.
- Engineer visit – next day.
- Loan equipment – Yes\*

*\*Subject to availability*

