

Each hospital has unique requirements to ensure their medical devices function optimally. Our range of Service Packages are designed to align with these specific needs, aiding in budgeting and stabilising costs.

All the Service Packages that we offer include interim preventative maintenance visits.

Enhanced³⁵⁷

Our Enhanced level service contract is built off the same principles of the Standard level service contract but has added value. Major service kits and gas hose replacement are included as well as loan equipment as required. This level of service contract can only be purchased at point of sale for a fixed term of 3, 5 or 7 years and is invoiced in full.

What's included?

- PPM visits as per manufacturer's recommendations.
- Interim corrective maintenance visits.
- Annual service kits.
- Major service kits.
- Gas hose replacement included as required.
- Additional spare parts chargeable.
- Average repair time – 10 working days.
- Telephone response time – 6 hours.
- Engineer visit– within 2 working days.
- Loan equipment – Yes*

**Subject to availability*

